

ANDREW MCILRATH

PROFESSIONAL HISTORY

Healing Practitioner

5/14 – Present

andrewmcilrath.com

Working with individuals and groups, communicating by phone, video, and email with existing clients and prospects; provide specific details and address questions. Process and track payments, provide follow-up when needed. Generate promotional content through social media.

Event Promotions Coordinator

3/19 - 3/20

Biosona/Biofield Tuning

Planning and implementation of outreach, promotion, education, and sales of vibrational healing devices at holistic health nationwide events.

Front Desk Support

12/18 – 5/19

Palm Springs Healing Center

Providing client support, session booking, payment processing by phone, email, and in person. Preparation and maintenance for acupuncture and chiropractic treatment suites. Office opening and closing procedures.

Client Services Specialist

12/14 – 6/15

D+H U.S. Operation

Support for software via email, WebEx, and phone for financial institutions. Contributed in building and reviewing knowledge base for support database. Case documentation for tracking and bug resolution.

Training and Support Specialist

3/14 – 9/14

Zapproved

Onboarding and support via email, WebEx, telephone, and in writing. Created, edited, and updated support documentation and training materials for legal data asset recovery product.

Product Support Specialist

1/11 – 5/12

SurveyMonkey

Consulted and advised on design, collection, and analysis of data product for global customer base by email and phone support channels. Generated support documentation and supported troubleshooting for internal and client side tools.

US Census Bureau

10/08 - 6/10

Partnership Specialist

2/10 – 6/10

Developed partnerships with state, local governments; community-based organizations, faith-based groups; schools; media outlets; businesses; and other grassroots entities in communities within Oregon for the 2010 Census.

Assistant Manager for Technology

10/08 – 2/10

Managed technical support and inventory control of mobile and office computing equipment in the Portland office of a total estimated value of .5 million dollars for the 2010 Census.

SKILL BASE

- Customer Support
- Communications
- Promotion and Outreach
- Technology
- Digital media/layout
- Data management
- Organization
- Horticultural
- Medical Terminology

CERTIFICATIONS

- **Biofield Tuning Practitioner**
Biofield Tuning Institute,
2016
- **Consulting Hypnotist**
National Guild of
Hypnotists/Northwest
Hypnosis Institute, 2015
- **Quantum Healing Hypnosis
Technique Practitioner**
Quantum Healing Hypnosis
Academy, 2014

EDUCATION AND TRAINING

- **American College of
Healthcare Sciences,**
Associates of Applied Science
in Complementary Alternative
Medicine, *aromatherapy and
herbal medicine
specialization*, 2018
- **U.S. Census Bureau**
Management trainings, 2008-
2009
- **University of Vermont,** Web
Design, Basic & Intermediate
level American Sign
Language, Ceramics, 2000
- **The School of the Art
Institute of Chicago,** BFA in
Digital Imaging/ Textile
Design, 1995

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